

Dear Valued Customers,

**Subject: Online Shipping Bill Facility**

With the disruption of various services including courier and with restricted movements, we are pleased to introduce the online portal for submission of shipping bills and other documents to offer uninterrupted services.

The portal will be facilitated through digital online platform for carrying out the below functions.

- ICD Locations can file form11 online and attach all documents in the portal sitting at home or in the office.
- CHAs/Shipper can directly file shipping bill data online and attach all documents in the portal sitting at home or in the office and once the Lockdown situation is normalized they can handover Documents.
- E-Forwarding note service will enable the customer to apply for the same and take an approved soft copy which can then be submitted to the official custodian for Rail Movement at all ICD locations.
- No need to physically handover documents to us or visit our office as the same can be uploaded automatically.
- The CHA/shipper can register with MMD3 using the below link.  
<http://mmd3.mastergroups.com/>

Below are the contacts to assist you in regard to this facility.

Customer Care Team			
Sr.	Name	Contact No	Expertise
1	Kunal Mhatre	+91 8369178270 / +91 9869125176	E-Shipping Bill / Forwarding Note / Form13
2	Suyesh Shirole	+91 99871 39529	E-Shipping Bill / Form13 / EVGM / KYC
3	Shrikant Dharpawar	+91 86552 25721	E-Shipping Bill / Forwarding Note / Form13 / EVGM / KYC
4	Shrikant Deshmukh	+91 91677 31370	E-Shipping Bill / Form13 / KYC
5	Yogesh Patil	+91 9930500709	E-Shipping Bill / Form13 / EVGM / KYC
6	Akshay Patil	+91 9082727199 / +91 8652288277	E-Shipping Bill / Form13/EGM

We value your continued support.

Yours sincerely,

**Customer Service Department**